K. B. College of Arts and Commerce for women, Thane East

Action Taken Report for the Year 2022-23

Action Taken Report against students feedback :-

- The Training and Placement Department has organized online courses like the TechnoServe Employability Program and TCS ION Certificate Program in Communication Skills, which have proved to be very beneficial.
- At the same time, the Mathematics Department has taken steps to bridge the gap between high school and degree programs by providing targeted support.
- The faculty has emphasized remedial lectures for better conceptual understanding and conducted mock exams to boost confidence, aligning their teaching methods with the evolving needs of the students. This multifaceted approach underscores our commitment to holistic student development, integrating practical skills with academic proficiency for well-rounded preparation.

Action Taken Report against Alumni Feedback :-

- Responding to graduates' requests, the institute is planning postgraduate studies in the Faculty of Arts from the next academic year.
- The Training and Placement department will collaborate with the commercial sector to offer advanced courses in capital markets, insurance, and banking.
- Faculty is actively improving students' presentation skills through training sessions on the latest techniques, ensuring graduates are well-equipped for professional success.

Action Taken Report against Teachers Feedback :-

- The institution encouraged faculty participation in curriculum design workshops.
- The Training and Placement department organized courses and workshops in areas such as capital markets, tally proficiency, and business communication.
- Students were advised to use online resources for knowledge updates.
- Faculty and the Training and Placement Office sought additional training programs for communication and employability skills.
- The computer department provided intensive training for faculty in delivering the curriculum through digital methods, including online exams, adhering to university guidelines.

Action Taken Report against Employers Feedback :-

K.B. College is dedicated to the holistic development of its students, actively responding
to employer feedback. In collaboration with TechnoServ, the training and placement
agency launched the Campus to Corporate program, offering training modules on crucial



- aspects like resumes, business ethics, and etiquette. To provide comprehensive insights, different departments and committees conducted various sessions for the students.
- Director Dr. Renu Trivedi took the initiative to enhance students' communication and
 presentation skills through a specialized soft skills certificate course. This proactive
 measure ensures that students are equipped with essential skills, aligning with the
 dynamic expectations of the professional landscape.





Analysis of Stakeholders' Feedback on Curriculum Design and Implementation for the Year 2021–22

Action Taken Report:

- The Training and Placement Department organized free online courses such as the Techno-Serve Employability Program and the TCS ION Certificate Program in Communication Skills
- Mathematics Department helped to bridge the gap between high school curricula and degree programs.
- Faculty members emphasized attending remedial lectures to gain a better understanding of concepts and also took mock exams to boost their confidence.

Action Taken Report:

- At the request of the graduates, the institute began planning postgraduate studies at the Faculty of Arts.
- Starting next academic year, the Training and Placement department will work with the commercial sector to offer advanced courses in the capital markets, insurance, and banking sectors.
- In order to improve students' presentation skills, the faculty trained the students to the latest trends and techniques of presentation.





Action Taken Report:

- Institution encouraged faculty to participate in curriculum design workshops.
- Efforts were taken by the training and placement department to organize specialized courses, training courses, and workshops, such as capital market courses, tally courses, and business communication courses.
- Online journals, e-newspapers, YouTube, and e-magazines were suggested to students to update their knowledge.
- Additional training programs for communication and employability courses were requested by the faculty and TPO.
- The computer department was asked to conduct intensive training and solve problems for faculty to deliver the curriculum using various digital methods. Faculty members receive intensive training to conduct online exams and assessments as per university guidelines.

Action Taken Report:

- K.B. College is actively involved in the development and growth of its students.
- Based on feedback from employers, in partnership with Techno-Serve, the training and
 placement agency introduced the Campus to Corporate program to students. This
 included training modules on resumes, business ethics, business etiquette, and more.
- Various sessions were conducted by the departments and committees of the institution to give insight to the students.
- The soft skill certificate course was conducted by Director Dr. Renu Trivedi for the benefit of students to upgrade there communication as well as presentation skills



Excelssior Education Society's K. B. College of Arts and Commerce for Women, Thane

Analysis of Stakeholders Feedback on Curriculum Design and Implementation for the year 2020-21

Action Taken Report:

- Training and Placement Department organized free online courses such as Technoserve employability program, TCS ION certificate programme for communication skills,
- Mathematics department conducted bridge course for first year students for bridging gap between syllabus of higher secondary school and degree courses. Faculty emphasized more on taking remedial lectures for better understanding of concepts, also took practice test for enhancing their confidence level.

Action Taken Report:

- As per requested by alumni, the institute has started planning for post graduate study in the arts faculty
- Training and placement department in association with commerce department will introduce advanced level courses in Capital Markets, Insurance and banking sectors from the next academic year.
- To enhance presentation skill among the students, faculty are motivating students to prepare latest topics from their domain which will make them more aware about the latest trend.



Action Taken Report:

- The institution encouraged the faculty to participate in the curriculum designing workshops.
- The training and placement department and extension cell was directed to take further efforts towards expert lectures, training and workshops regarding the Capital market course, Tally course, business communication course etc.
- Online Journals, e-newspapers, You Tube, e-magazine were suggested to the students for updation of knowledge.
- The faculty and TPO were requested to arrange additional training programmes regarding the Communication course and Employability course.
- The Computer department was requested to conduct intensive training and solve the problems of faculty for curriculum delivery through various digital modes. The faculty was given intensive training to conduct online examinations and assessment with Biyani Technology, Kolhapur

Action Taken Report:

K.B. College is actively involved in development & growth of the students. Based on the feedback received from employers, Training and Placement Cell in association with Technoserve introduced Campus to Corporate programme for the students which included training module on resume building, business ethics and business etiquettes, etc. Besides, many training sessions were organized by various departments and committees of the institutions to give exposure to the students





K. B. College of Arts and Commerce for women, Thane East

Action Taken Report 2019-20

Action Taken Report Against Students Feedback: A Certificate Program in Communication Skills was introduced, and the Mathematics Department helped students bridge the gap between high school and degree programs. The faculty members emphasized attending remedial lectures to gain a better understanding of concepts, and students were encouraged to take mock exams to boost their confidence. Based on feedback from the students, the staff held discussions to take action regarding conducting remedial lectures as per the subjects demanded by the students. Students were also informed to interact with the concerned faculty after the lectures, and teachers were instructed to solve their academic problems.

Action Taken Report Against Parents Feedback: - Based on feedback following actions were taken: -

- 1. The faculty would regularly assign assignments after the completion of each module.
- 2. Internal class tests were conducted by the faculty to help students develop confidence.
- 3. To facilitate the overall development of the students, regular certificate courses, lectures, and other activities were arranged.

Action Taken Report Against Teachers Feedback: -

- The institution encouraged faculty members to participate in curriculum design workshops.
- 2. The training and placement department organized specialized courses, training programs, and workshops such as capital market courses, tally courses, and business communication courses.
- 3. The computer department conducted intensive training and supported faculty members in using various digital methods to deliver the curriculum.
- 4. Faculty members received training on conducting online exams and assessments according to the university guidelines.

Action Taken Report Against Alumni Feedback: Upon the request of the alumni, the institute has started inviting former students to participate in the annual day event. Alumni are welcome to play the role of judge, perform cultural activities, and contribute to administrative work.

Action Taken Report Against Employers Feedback :-

K.B. College actively supports the development and growth of its students. After receiving feedback from employers, the college partnered with TechnoServ, a training and placement agency, to introduce the Campus to Corporate program. The program included training modules on resumes, business ethics, and business etiquette, among other topics. The college's various departments and committees conducted multiple sessions to provide students with insight into the corporate world.





K. B. College of Arts And Commerce For Women, Thane East. Action Taken Report 2018-19

Action Taken Report against Student's Feedback: - The institution has implemented various changes based on the suggestions of the students. They have outsourced an agency for maintenance and cleanliness, implemented a break-in timetable, provided more outlets with water filters and coolers, and paid the entry fee for youth festivals and sports to encourage activities. Additionally, field visits are conducted as per the students' suggestions.

Action Taken Report against Teachers Feedback:- As a part of curriculum designing, the faculty was motivated to participate by attending a workshop at the university level. After receiving suggestions from the faculty in connection with study materials, more reference books, journals, and books were purchased for the library. The faculty were also encouraged to take part in conferences by presenting their research papers or publishing them in reputed journals. To provide practical knowledge in the field of research, the institute has taken the initiative to organize national or international-level conferences and seminars every year.

Action Taken Report Against Employers Feedback: - Based on employer feedback, the institute conducts skill-based activities such as communication, group discussions, and debates on current affairs.

Action Taken Report Against Alumni Feedback:- We are providing our alumni with the chance to participate in various activities throughout the year in order to strengthen their relationship with the institute. They are also invited to interact with graduate students, sharing their experiences as peers.

Action Taken Report Against Parent's Feedback:- The institute conducts parent-teacher meetings every term, based on suggestions from parents. This fosters a stronger bond between them. Parents are also encouraged to interact with faculty members to learn about their child's performance during college hours. These interactions can be scheduled at the convenience of parents.