

## K. B. College of Arts and Commerce for women, Thane East

### Feedback Analysis for the Year 2022–23

#### Student Feedback:

- In the dynamic landscape of academia, we have established a robust feedback mechanism that spans from first-year to final-year students, encompassing the entire spectrum of our academic offerings. Our approach is grounded in a structured feedback form meticulously designed to capture insights on student satisfaction with the institution, curriculum, and their overall academic journey.
- The feedback we received on the syllabus has given us insights into how our curriculum aligns with students' aspirations. Assessments on teaching modes and classroom interaction have shaped our pedagogical approach.
- Students have lauded the communication skills of our educators, emphasizing the student-friendly nature of their teaching methods. This positive reception is a testament to our faculty's dedication to effective and engaging communication, enhancing the overall learning experience.
- In response to the evolving needs of our students, we have taken proactive measures such as offering remote attendance for remedial lectures and mock exams. This flexible approach aims to ensure that students receive the necessary support to excel in their academic pursuits.

#### Action Taken Report:

- The Training and Placement Department has organized online courses like the TechnoServe Employability Program and TCS ION Certificate Program in Communication Skills, which have proved to be very beneficial.
- At the same time, the Mathematics Department has taken steps to bridge the gap between high school and degree programs by providing targeted support.
- The faculty has emphasized remedial lectures for better conceptual understanding and conducted mock exams to boost confidence, aligning their teaching methods with the evolving needs of the students. This multifaceted approach underscores our commitment to holistic student development, integrating practical skills with academic proficiency for well-rounded preparation.

#### Alumni Feedback:

- The graduates expressed deep gratitude for the Institute's dedication and the faculty's tireless efforts. High satisfaction resonated among students, acknowledging the excellence in both content and execution of the curriculum. Alumni specifically commended the Institute for its tailored educational and business readiness initiatives, underscoring the institution's commitment to holistic student development.





- Alumni satisfaction extended beyond academics, encompassing a range of after-school, extra-curricular, cultural, and counselling activities.
- In the spirit of constructive feedback, alumni highlighted the importance of sharpening presentation techniques.

#### **Action Taken Report:**

- Responding to graduates' requests, the institute is planning postgraduate studies in the Faculty of Arts from the next academic year.
- The Training and Placement department will collaborate with the commercial sector to offer advanced courses in capital markets, insurance, and banking.
- Faculty is actively improving students' presentation skills through training sessions on the latest techniques, ensuring graduates are well-equipped for professional success.

#### **Teachers' Feedback:-**

Faculty actively engages in curriculum design, contributing suggestions during regular meetings and syllabus workshops to enhance the educational experience.

- Recognizing the importance of career readiness, faculty advocates for additional efforts to prepare students for future success, aligning with the Institute's vision. Entrepreneurial initiatives are promoted to empower girls, fostering self-reliance.
- Encouraging continuous learning, faculty suggests students stay updated through journals, reference books, and media support integrated into the classroom experience.
- Faculty briefs on high student satisfaction levels regarding the final survey and course outcomes, indicating a positive reception to the educational approach.
- To align with national education policy, faculty proposes a comprehensive approach, including workshops, case studies, internships, project work, and hands-on training for student sustainability.
- Leveraging digital media and online platforms, faculty infuses lessons with creativity, making the learning experience engaging and dynamic for students.

#### **Action Taken Report:**

- The institution encouraged faculty participation in curriculum design workshops.
- The Training and Placement department organized courses and workshops in areas such as capital markets, tally proficiency, and business communication.
- Students were advised to use online resources for knowledge updates.
- Faculty and the Training and Placement Office sought additional training programs for communication and employability skills.
- The computer department provided intensive training for faculty in delivering the curriculum through digital methods, including online exams, adhering to university guidelines.





### Employer Feedback:

- The institute actively engages with employers, seeking insights through industry advisory boards. Efforts by the training and placement cell extend beyond professional preparation, including skill-building programs and mentorship opportunities for enhanced employability.
- In response to employer suggestions, the institute is considering the introduction of specialized courses in intensive communication skills, covering public speaking, group discussions (GD), and personal interviews (PI). This strategic enhancement aims to give students a competitive edge in the job market.
- Collaborative workshops and seminars involving faculty and industry experts are being explored, aligning with the institute's commitment to providing a holistic and industry-responsive education.

### Action Taken Report:

- K.B. College is dedicated to the holistic development of its students, actively responding to employer feedback. In collaboration with TechnoServ, the training and placement agency launched the Campus to Corporate program, offering training modules on crucial aspects like resumes, business ethics, and etiquette. To provide comprehensive insights, different departments and committees conducted various sessions for the students.
- Director Dr. Renu Trivedi took the initiative to enhance students' communication and presentation skills through a specialized soft skills certificate course. This proactive measure ensures that students are equipped with essential skills, aligning with the dynamic expectations of the professional landscape.



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